

Frequently Asked Questions (FAQ)


Spend with Visa Campaign

1. How long will this Campaign run?

This Campaign will run from 1 November 2022 – 31 January 2023.

2. How do I participate in this Campaign?

In order to be eligible to participate in this Campaign, Members are required to complete the steps below:

- Members must download the BonusLink Mobile App (“**BLINK** App”) from Google Play Store, Apple App Store or Huawei App Gallery on their Android, iOS or Huawei device(s) respectively;
- Members are required to complete the setup of One Time Password (OTP);
- Existing BonusLink Members are required to pair their physical BonusLink Card Number to the **BLINK** App; and
- New applicants who have successfully registered to be BonusLink Members via **BLINK** App will be given Virtual BonusLink Card Number.
- New BonusLink Member has an option to request for a physical card with the following steps:
 - 1) Click ‘BonusLink Card’;
 - 2) Click the “  ” icon;
 - 3) Click “Request Physical Card”; and
 - 4) The physical card will be delivered to your registered address in two (2) – three (3) weeks.

3. What must I do to be rewarded?

To be eligible to participate in this Campaign, Members are required to fulfil any of the following to receive the reward(s) during this Campaign Period:

- **Purchase or partial redeem Voucher(s) using Visa Debit or Credit Card.**
Each Member must purchase or partial redeem Voucher(s) using Visa Debit or Credit Card to earn eight hundred (800) BonusLink Points.
Limited to five thousand (5,000) transactions, eight thousand (8,000) BonusLink Points per Member, or ten (10) transactions per Member.

Note: No minimum spend is required for each transaction.

- **Make payments to Merchants via BLINKIT (in BLINK App) using Visa Debit or Credit Card.**
Each Member must make payment to Merchant(s) via **BLINKIT** (in **BLINK** App) using Visa Debit or Credit Card to earn one thousand (1,000) BonusLink Points.
Limited to two thousand five hundred (2,500) transactions, five thousand (5,000) BonusLink Points per Member, or five (5) transactions per Member.

Note: No minimum spend is required for each transaction.

- **Minimum cumulative spend of RM300**
Each Member is required to make a minimum cumulative spend of RM300 by making payments to Merchant(s) via **BLINKIT** (in **BLINK** App), purchase or partial redeem Voucher(s) using Visa Debit or Credit Card to earn five thousand (5,000) BonusLink Points.
Limited to first one thousand (1,000) Members only.
- **Purchase or partial redeem Voucher (s) or make payments to Merchants via BLINKIT (in BLINK App) using AmBank BonusLink Visa Card.**
Each Member must purchase or partial redeem Voucher(s) or make payment to Merchant(s) via **BLINKIT** (in **BLINK** App) using AmBank BonusLink Visa Card to earn extra hundred (100) BonusLink Points.
Limited to first five thousand (5,000) transactions.

4. How many rewards are there for grab in this Campaign?

The eligible Members who have completed the Campaign Tasks will be rewarded as follow:

| Task | Entry/Points Reward | Limited to |
|--|----------------------------|---|
| Purchase Voucher via Visa Debit or Credit Card | | |
| Purchase or partial redeem Voucher(s) using Visa Debit or Credit Card with no minimum spend. | 800 BonusLink Points | 5,000 transactions, 8,000 BonusLink Points per Member, or 10 transactions per Member. |
| BLINKIT via Visa Debit or Credit Card | | |
| Pay with BLINKIT using Visa Debit or Credit Card, with no minimum spend. | 1,000 BonusLink Points | 2,500 transactions, 5,000 BonusLink Points per Member, or 5 transactions per Member. |
| Cumulative Spend of RM300 | | |

| | | |
|---|----------------------------|---------------------------------|
| Make a minimum cumulative spend of RM300 by making payments to Merchant(s) via BLINKIT (in BLINK App) or purchase or partial redeem Voucher(s) using Visa Debit or Credit Card. | 5,000 BonusLink Points | <i>First 1,000 Members only</i> |
| Purchase Voucher or <i>BLINKIT</i> via AmBank BonusLink Visa Card | | |
| Purchase or partial redeem Voucher(s) or pay with BLINKIT using AmBank BonusLink Visa Card. | Extra 100 BonusLink Points | <i>5,000 transactions</i> |

The rewards (BonusLink Points) are subject to first-come, first-served basis. The BonusLink Points will be credited within three (3) – four (4) weeks after the Campaign Tasks have been completed.

- 5. What if I have cancelled my BonusLink Membership during the Campaign Period?**
 At the point of rewards fulfilment process, all eligible Members must not cancel or terminate their BonusLink Membership, otherwise the eligible Members will be disqualified. BonusLink also reserves the right to disqualify any eligible Members that it knows is, or has reasonable grounds to believe is, ineligible for this Campaign as a result of this rule.

- 6. Do I have to complete the Campaign Tasks in any particular sequence?**
 No. Campaign Tasks may be completed in any order sequence.

7. I have opted not to receive communication from EDM / SMS / *BLINK* App notifications from BonusLink. Can I still participate in this Campaign and receive such notifications?

No, you will need to update your Settings at *BLINK* App to agree to receive communication from BonusLink. To do this, please follow the below steps:

1. Log in to your *BLINK* App;
2. Click 'Account'; and
3. Select 'Settings', then click (tick) Marketing Information to give consent to agree to receive communication from BonusLink.